

## *Field Service Bulletin*

To: All EF Johnson Customers and Authorized EF Johnson Dealers / Service Centers

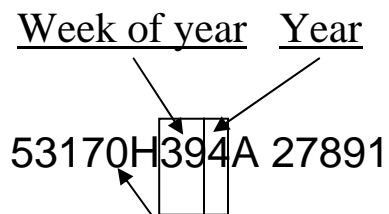
Subject: Serial Number Configuration Change

To improve date code tracking of a year, the serial number has been rearranged by one character to have two digits for the year. This applies to both 5300-series mobiles and 5100-series portables.

This change began in July 2005. Therefore, you may have received units with both configurations, depending on their ship date.

### **Previous configuration**

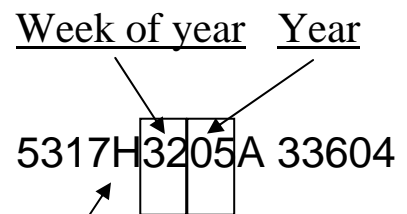
Week of year   Year  
53170H394A 27891

A diagram showing the previous serial number configuration. The serial number is 53170H394A 27891. Above the first four digits (5317) is the label 'Week of year' with an arrow pointing to them. Above the next four digits (0H39) is the label 'Year' with an arrow pointing to them. A box is drawn around the digits '394', and an arrow points from this box to the 'Removed digit' label.

Removed digit

### **New configuration**

Week of year   Year  
5317H3205A 33604

A diagram showing the new serial number configuration. The serial number is 5317H3205A 33604. Above the first four digits (5317) is the label 'Week of year' with an arrow pointing to them. Above the next four digits (H320) is the label 'Year' with an arrow pointing to them. A box is drawn around the digits '320', and an arrow points from this box to the 'Removed digit' label.

If you have any questions you may call EF Johnson Technical Support  
1-800-328-3911 ext 3.